

Incident Handling and Response Vision and Mission

<Organization Name>

Vision Statement

[Explain the business goals for establishing incident management capabilities. Must complement the mission statement. Must reflect what the IH&R aims to attain.]

Example:

- *Secure the organization resources and data from all type of attacks*
- *Win customer trust by eliminate information security hiccups*
- *Ensure safety of consumer and client data at all times]*

IH&R Values

Define common purpose of establishing IH&R team.

Provide boundaries on what people can do to achieve the defined purpose.

Requirement of IH&R:	
Purpose of IH&R:	
Scope of IH&R:	

***Note:** *Evaluate the assets, devices, and data that need to be secured before defining requirements, purpose, and scope.*

Focus Areas of IH&R

Define broad focus areas of IH&R process.

Focus areas provide additional degree of clarification on your strategic objectives.

Focus areas:

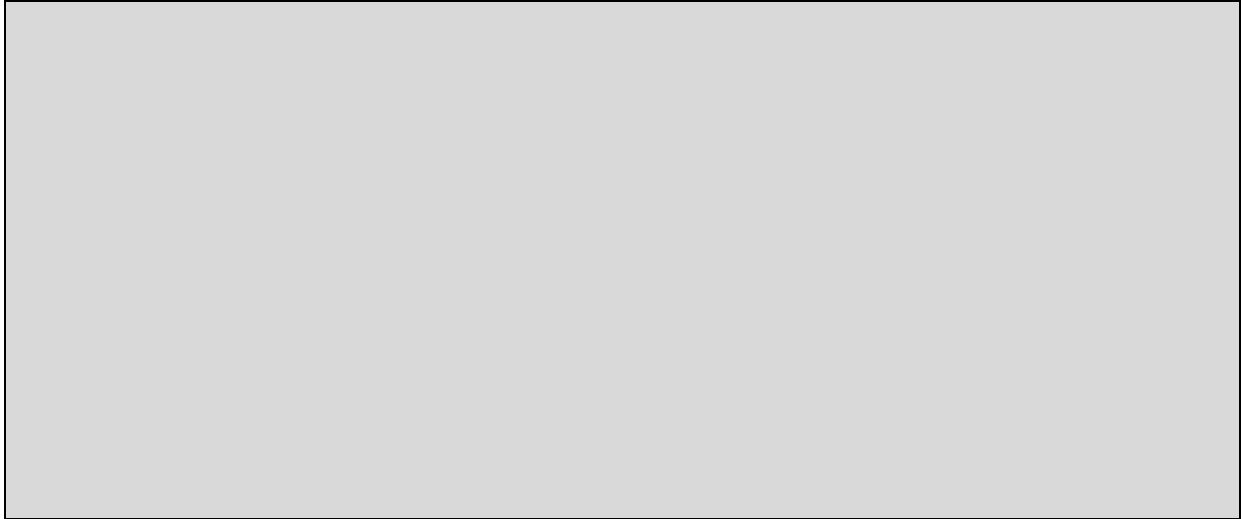
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Strategic Objectives of IH&R:

Objectives must be aligned with focus areas.

Objectives are the heart of vision statement.

Strategic objectives:

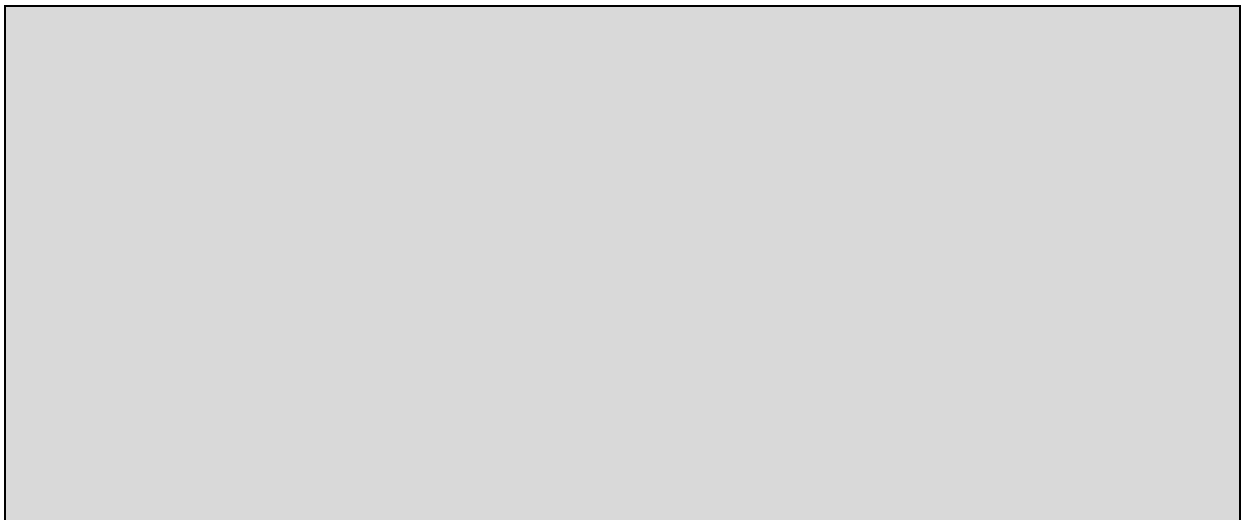
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IH&R Actions:

Actions are more specific and detailed than strategic objectives.

Actions must include specific deadline/metrics/unit of measurement.

Actions:

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Mission Statement

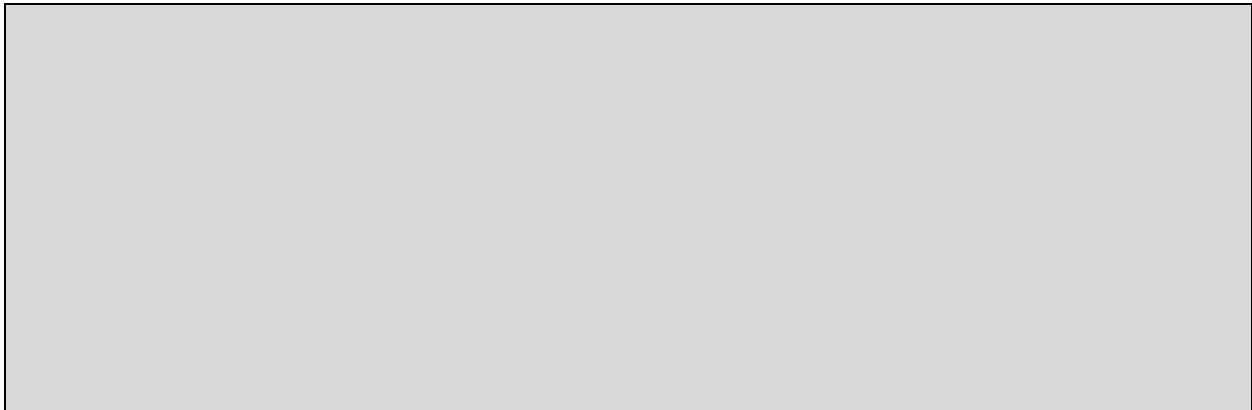
[Example:

- *Have an efficient incident handling and response procedure that helps in handling all types of incidents*
- *Gain ability to contain and eradicate incidents with least disruption time and losses*
- *Adoption state-of-the-art information security standards, processes, methods, and best practices*
- *Protection of digital resources from attacks]*

Aim of IH&R Process:

What incident handling and response capability is it aiming to protect?

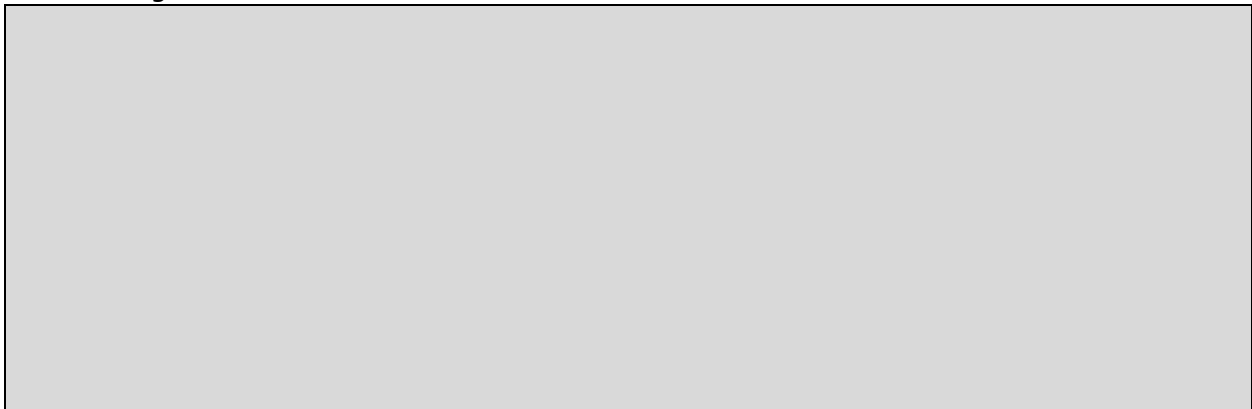
Aims:



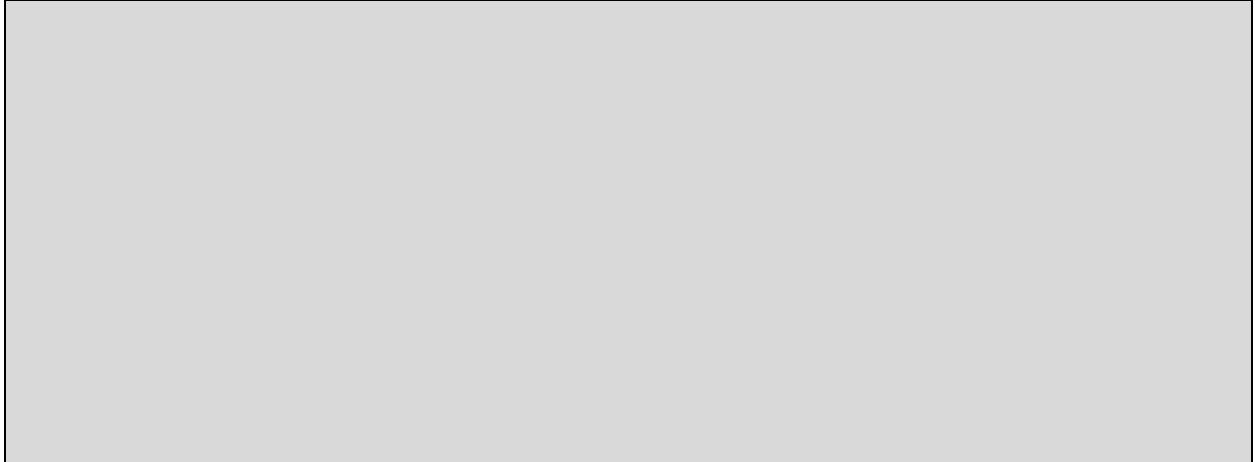
Goals of IH&R:

Define short-term and long-term goals of IH&R process.

Short-term goals:

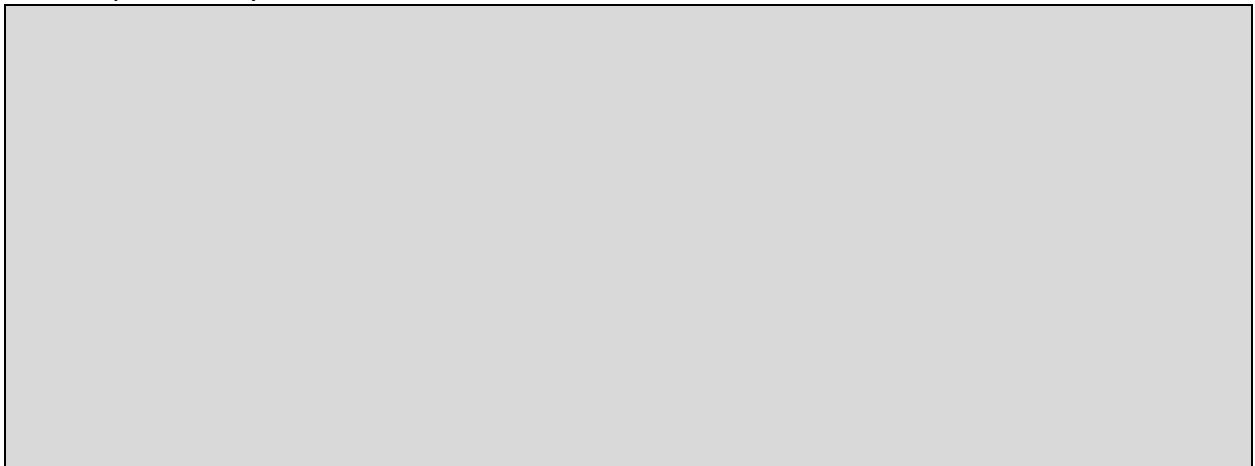


Long-term goals:

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Services Provided by IH&R Team:

Services provided by IH&R team to customers:

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Services provided by IH&R team to employees:

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Services provided by IH&R team to owners:

